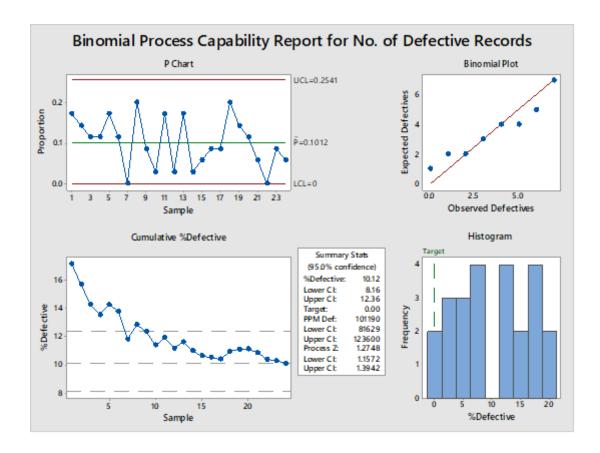


## **Assessing Capability & Performance**

- An improvement leader established process sampling of HR background documents of employees. For this, 35 employee records were sampled every month to verify the quality. After 2 years, the improvement leader the sample data of verification and its results.
  - a) Calculate the process capability of the process (Defective PPM)



b) What is the probability that in the coming month sample of 35 records, we will have 34 correct?

## **Cumulative Distribution Function**

Binomial with n = 35 and p = 0.1012  $\frac{x - P(X \le x)}{1 - 0.118034}$